

APPLE CAR WASH & LUBE CENTER COVID-19

Effective MAY 1st Updated Customer Policy

FOR YOUR SAFETY

- LIMIT 2 CUSTOMERS PER CAR
- (IF MORE THAN 2 CUSTOMERS PER CAR, EXTERIOR WASH SERVICE ONLY; NO INSPECTION OR LUBE SERVICES POSSIBLE)
- PLEASE USE OF A MASK or a FACE COVERING over nose and mouth
- CUSTOMER TO REMAIN IN VEHICLE
- REMAIN AT A SAFE SOCIAL DISTANCING and BEHIND THE FLOOR MARKINGS/TAPE
- **1 CUSTOMER PER RESTROOM (except Parent with 1 Child)**

NO CONTACT PROCEDURES FOR THE SAFETY OF OUR STAFF AND CUSTOMERS AS OF MAY 1ST FOR ALL SERVICES

DRIVER + 1 PASSENGER ALLOWED PER VEHICLE (EXTERIOR WASH ONLY IF >2 OCCUPANTS)

RECOMMENDED USE OF A FACE COVERING BY ALL CUSTOMERS & STAFF/ASSOCIATES

FOLLOW ALL SOCIAL DISTANCING GUIDELINES POSTED AND FLOOR DISTANCE MARKINGS

FULL SERVICE VACUUM/WASH

- REMAIN IN YOUR VEHICLE UNTIL INSTRUCTED TO STEP OUT FOR VACUUM AND WINDOW INTERIOR CLEANING. TURN OFF YOUR ENGINE.
- PROCEED TO BUILDING LOBBY TO PAY CASHIER INSIDE BUILDING LOBBY.
 - STAND BEHIND SAFE DISTANCE LINE.
 - STEP BACK INTO YOUR VEHICLE AFTER VACUUM PROCESS IS COMPLETE
- AFTER YOU ARE INFORMED BY AN ATTENDANT THAT YOUR VEHICLE IS READY, PLEASE PROCEED TO SIT INSIDE YOUR VEHICLE
- REMAIN IN YOUR VEHICLE AND SHOW YOUR RECEIPT TO STAFF FROM BEHIND YOUR WINDOW GLASS OR WINDSHIELD
 - DO NOT HAND RECEIPT TO ATTENDANT
- DO NOT ROLL DOWN OR LEAVE YOUR VEHICLE
- AFTER EXTERIOR SERVICE IS COMPLETE, DRIVE OFF & BE SAFE

WE THANK YOU FOR YOUR SUPPORT WITH OUR SOCIAL DISTANCING EFFORTS